Contact

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commu-syed (LinkedIn)

Top Skills

Program Management

IT Strategy

Mobile Applications

Languages

Arabic (Elementary)

Telugu (Native or Bilingual)

Hindi (Native or Bilingual)

English (Native or Bilingual)

Urdu (Limited Working)

Certifications

Certified Program Manager

PRINCE2 Practitioner

ITIL Foundation

PMP

Honors-Awards

Key Contributor in PMP/CAPM
Workshops during 2009-2010

Consistent Support in PMP
Workshops

Star faculty for contributing to
the PMBOK workshops during
2010-2011

Key contributor to the PMBOK
workshops during 2011-2012

Maqbool Basha Commu Syed, IIT, PMP, PRINCE2, ITIL

Global IT Leadership | Turnaround Maestro | Leading with
Compassion & Precision | Champion of Streamlined Solutions |
Situational/Contextual Fluency | U.S. B1/B2 Ready
Telangana, India

Summary

Experienced IT Professional with a global perspective, overseeing
the entire IT spectrum – from Project/Program Management to
Product Development, Technology, and Account Leadership.

A transformation specialist, adept at swiftly restoring order amidst
complexity through precise analysis and system clarity facilitation.

Skilled in establishing seamless, global stakeholder relationships.

Achieved impressive revenue growth through effective project
delivery and value-driven management.

Proficient in managing projects and programs of diverse sizes and
complexities.

Tech-savvy leader well-versed in both Waterfall and Agile
methodologies.

Seasoned in roles within large corporations and agile startups across
various functions.

Customer-centric with a talent for navigating a diverse array of
stakeholders.

Specializing in AI-driven solutions to deliver exceptional digital
transformation outcomes within resource constraints

Experience

Paper Sign Software Pvt Ltd

Co-Founder and Director
January 2023 - Present (10 months)
Hyderabad

On an expedition to create world class products that bring enormous productivity and quality to stakeholders and have a positive impact on the environmental eco-systems.

Leveraging my years of experience/expertise and engineering wisdom/mindset across the world especially from mission critical journeys that I undertook, to create value for stakeholders to create great products with shoe strong budgets and resources.

One such flag ship product is eSignature app which is easy to use, low cost with power packed features, secure and brings best of both traditional signature and electronic worlds.

Catalyst for your digital transformation journey.

https://ipapersign.com

Tech Mahindra
Consultant Project Manager (US Healthcare)
December 2021 - December 2022 (1 year 1 month)
Hyderabad, Telangana, India

Steered a multitude of healthcare projects and initiatives, anchored in industry-leading platforms such as Cerner, EPIC, Meditech, and AllScripts, for U.S. client, Ascension Technologies.

Oversaw a substantial team of Project Managers, overseeing their entire journey from recruitment to equipping them with the tools needed to drive projects to successful fruition. My unwavering commitment to ensuring the utmost customer satisfaction, seamless stakeholder management, and project quality consistently set the benchmark.

I instigated a culture of continuous process enhancement through meticulous data analysis, presenting comprehensive reports and dynamic dashboards to our esteemed client. These insights provided real-time updates on project status and health during our weekly meetings, cementing trust and transparency in our partnership.

Criticalys Info Management Systems Pvt Ltd
Senior Consultant Program Head
2020 - December 2021 (1 year)
India

Pioneered the conception and execution of groundbreaking products and services that epitomize innovative prowess. Noteworthy entries on Google Store include the Smart Number Shooter, JAM PM, and Twin Cricket, each a testament to my technical ingenuity.

Additionally, I crafted a flagship 14-hour PMP course designed for crisp, comprehensive learning, alongside a concise 2-hour DevOps course on Udemy. These educational endeavors reflect my strategic leadership in the realm of technology and professional development.

Furthermore, my portfolio boasts two major, trailblazing products currently in the pipeline, having reached MVP status, and eagerly awaiting the requisite funding for their transformative journeys.

I also spearheaded the development of a cutting-edge learning tool, SDRT, set to revolutionize the process of mastering any programming language, showcasing my commitment to pioneering solutions.

As an esteemed advisor to a prominent healthcare company headquartered in the UAE, I contributed invaluable insights to the global telemedicine product, underlining my prowess in strategic leadership and technical innovation.

Primary Health Care Corporation
Consulting Project Manager - Primary Health Care Corporation
2018 - 2020 (2 years)
Doha, Qatar

Orchestrated a seamless transition of a flagship clinical endeavor – the breast and bowel cancer screening initiative for the nation of Qatar – from vendor management to in-house implementation by PHCC. Diligently assessed existing gaps and executed strategic solutions to bridge them.

In tandem, I championed several ongoing healthcare projects while spearheading the launch of new initiatives such as CSSD/TDOC, School Health, Telephone Consultation, and Wellness, demonstrating an unwavering commitment to advancing healthcare.

My contributions extended to the accreditation process, incorporating ITIL best practices to enhance operational efficiency and service quality. Additionally, I actively engaged in the rigorous evaluation and oversight of the RFP process for new, cutting-edge products harnessing AI and emerging technologies, aimed at bolstering patient engagement and optimizing healthcare outcomes.

My leadership in healthcare management combines strategic acumen with a keen technological edge. A combination that has been my strength to produce dynamic results.

MosChip
Senior Manager - IoT based Smart LED Street lights for state Govts
March 2017 - November 2018 (1 year 9 months)
Hyderabad Area, India

Championed the groundbreaking Smart LED Street Lights initiative, spanning three state governments, encompassing numerous Urban Local Bodies (ULBs), hundreds of villages, and deploying countless LED units to enhance efficiency and cost-effectiveness dramatically.

As the orchestrator of this multifaceted endeavor, I skillfully navigated a diverse array of internal and external stakeholders. This included government representatives, municipal authorities, end-users, contractors, and standards facilitators, ensuring seamless collaboration and adherence to established protocols.

A key innovation was the development of a mobile application designed and developed by me using DevOps and Agile approach, to empower ground staff with rapid, error-minimizing data collection capabilities. This app seamlessly transferred data to our mission center, streamlining operations and bolstering the initiative's overall success.

My leadership in this transformative project underscores my proficiency in driving complex, large-scale initiatives with a focus on efficiency and technological innovation and demanding strategic vision and execution prowess.

Criticalys Info Management Systems Pvt Ltd
Director & Program Head
December 2013 - January 2017 (3 years 2 months)

In my role as co-founder and program head, I've left an indelible mark by pioneering innovation and strategy in various domains:

1. Crafted and executed a strategic roadmap, culminating in the development of three innovative and productivity-boosting Android apps, all available on Google Play Store:
- Criticalys CallSitter
- TwinCricket
- Accidental Call Blocker

2. Introduced an innovative and interoperable Smart Messaging Framework, receiving recognition as a shortlisted product by the Hyderabad Software Exports Association (HYSEA), highlighting its inventive potential.

3. Currently, I'm immersed in a stealth venture, spearheading the comprehensive design and development of three mobile apps poised to revolutionize pooling, messaging, and social networking paradigms.

4. My strategic advisory role extended to Sri Vasudha Info Systems, focusing on the development of their flagship product, healins.com, an Integrated Hospital and Health Information Management System (HIMS). This encompassed various modules/functions, with a special emphasis on the IVF product, reflecting my expertise in healthcare technology.

My journey exemplifies an unwavering commitment to innovation and strategic leadership, resonating with a unique blend of technological acumen and visionary thinking.

KJ&GM TechnoSolutions Pvt. Ltd.
Director and Program Head
July 2010 - November 2013 (3 years 5 months)
Hyderabad, Telangana, India

Developed innovative SMS framework and lead the sales efforts to big TSPs

Tech Mahindra
AVP - 108/104 Emergency and Health Management
September 2008 - July 2010 (1 year 11 months)
Hyderabad

I spearheaded the successful implementation of India's 108 emergency service, an initiative that reshaped emergency response nationwide. My

leadership extended to the introduction of innovative strategies, including impactful Six Sigma projects, all aimed at significantly reducing the crucial golden hour in emergency situations.

My involvement as a member of the Advanced Technology Group further underscores my passion for technology and leadership. This role allowed me to actively engage in shaping cutting-edge technological advancements, showcasing my commitment to driving innovation and staying at the forefront of technological progress.

Microsoft
Engagement Manager
2008 - 2008 (less than a year)
Bangalore

As an Engagement Manager at Microsoft, I held a pivotal role in steering the consulting services portfolio. This encompassed the end-to-end management of customer engagements across the dynamic South India geography, spanning both the business and delivery facets.

In this capacity, I effectively led a team of high-caliber architects, orchestrating the seamless implementation of Microsoft products and delivering top-notch consulting services to our valued customers. Notably, this included expertise in SCOM, SCCM, Communicator, and Dynamics Ax ERP, underlining my commitment to technical excellence and client satisfaction.

Cognizant Technology Solutions
Senior Manager - Information Media and Entertainment (IME)
2006 - 2008 (2 years)

I achieved exceptional success by successfully delivering software applications and providing robust infrastructure support to clients within the Information Media & Entertainment (IME) and NewTech verticals. My leadership extended to managing a diverse portfolio of multiple client accounts.

Notably, I exceeded annual revenue targets, consistently delivering projects for esteemed customers such as IvyComptech, PartyGaming, Simon & Schuster, Harper Collins, McGraw Hill, Prevention.com, eBay, and Viacom (MTV), with a remarkable track record of achieving excellence in client engagement and project delivery.

Panasonic Automotive Systems
Information Security Leader
2005 - 2006 (1 year)
United States

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GRMI, Yash Technologies
Director, Business & Relationship Management
2003 - 2005 (2 years)
United States

Managed accounts such a Verizon, Cox Communications

SATYAM COMPUTER SERVICES, LTD
Account/Delivery Manager for GE Power Systems
1999 - 2003 (4 years)
United States

During my tenure at Satyam in India, I undertook a diverse range of projects that showcased my leadership and technical prowess:

1. Led a small team tasked with installing Internet infrastructure for Cambodia in collaboration with the Cambodian Government and ITU Geneva. This endeavor also included training their technical team in JAVA and Network Management.

2. Conducted scoping for a WAP project catering to MNTC Kuwait.

3. Successfully executed a WAP project for Satyam Infoway.

Transitioning to Satyam in the US, my roles as Delivery Manager, Relationship Manager for GE Power Systems, and Program Manager for GE's collaboration workspace brought forth notable accomplishments:

1. Delivered multiple successful projects for GE Power Systems, efficiently managing onsite-offshore teams.

2. As an Account Manager, I expanded the account through the GE RFP process, led pre-sales efforts, managed large teams, and ensured project success.

3. As a Program Manager, I oversaw the seamless operation of GEPS' collaboration workspace, incorporating various tools and technologies such as Sametime, Quickplace, Support Central, Lotus Domino Suite, and more.

4. Managed multiple GE vendors on behalf of GE, fostering collaborative partnerships.

5. Led Six Sigma initiatives aimed at enhancing the continuous availability of the collaboration workspace, GE website, and Domino servers, while also eliminating errors and duplication in invoicing and billing

6. Successfully managed the delivery of multiple projects for GE

7. Led a team to Cambodia for an ISP and JAVA training project for the Cambodian Govt in collaboration with ITU Geneva.

8. Completed a scoping analysis project for Kuwait Telecom in the realm of WAP technology.

9. Enacted WAP enabling for Walletwatch.com on behalf of Satyam Infoway.

My career trajectory reflects a compelling blend of technical expertise, leadership, and a commitment to delivering transformative solutions for a diverse set of clients and projects.

National Institute of Technology Warangal
Faculty Lecturer
May 1992 - December 1999 (7 years 8 months)
Warangal, Telangana, India

I served as a compassionate educator within the Electronics & Communications department, imparting knowledge to both undergraduate and postgraduate students. Beyond my teaching duties, I volunteered to take on additional responsibilities, including the revival and management of the campus LAN. Moreover, I assumed the role of a warden for the boys' hostel, further contributing to the well-being of the campus community.

Education

Indian Institute of Technology, Kharagpur

Master of Technology - MTech, Microwaves and Optical Communication Engineering

Sri Venkateswara University College of Engineering
Bachelor of Technology - BTech